

## **FACILITATOR NOTES**

*There is no 'right answer' to these questions. The points provided below are only prompts to help the facilitator foster conversation*

1. What do you think are some of the most important aspects of conducting a NEO? What should you concentrate on the most?
  - Focus on health and safety of the people.
  - Show compassion.
  - Maintain security and situational awareness.
2. Do you think the Military Appreciation Process works for planning a NEO? If only partially, which are the most important parts? If not, what should we use instead?
  - Stakeholder analysis, environment analysis, mission analysis, wargaming, etc.
3. Which key stakeholders do you think should be included in NEO planning? Brainstorm and make a list.
  - Joint coalition planning with interagency departments in support.
  - Local agencies and government organisations, elders/leaders- consultation.
  - Ambassadors and agency staff.
  - Charities.
4. What kind of infrastructure do you need to consider when selecting evacuation centres.
  - Life support- food, water, sanitation, shelter, warmth.
5. NEOs are often conducted in complex environments including war torn and/or third world nations. What do we need to consider when conducting NEOs in a contested environment or simultaneous to a combat operation.
  - Rules of engagement- conventional threats, radicals, issue motivated groups, etc.
  - Enemy and friendly disposition.
  - Complex human terrain.
6. As a Platoon Sergeant or Sergeant Major, what sort of tasks would you undertake in support of a NEO?
  - Generate discussion round the types of tasks they may need to conduct, some of which they may not be trained for.
7. What do you need to consider when caring for evacuees? Brainstorm and make a list.
  - Get the group to list the most important considerations.
8. What sort of supplies might you need to procure to run an evacuation centre? Brainstorm and make a list.
  - Get the group to list the most important supplies and ask where they may be sourced from.
9. What considerations need to be made in terms of medical and logistics support? What are you likely to need that may differ to a conventional warfighting operation?
  - Packaged food and water, specialist medical support for pregnant women and children which may not be integral to the military.

10. How important is interoperability between services for a NEO? How can Navy and Airforce support a NEO?
  - Force projection, transportation, medical and logistical support.
11. How important are non-government agencies and other government agencies in conducting NEO? What capabilities can they offer?
  - Logistics support to evacuees, information, coordination support.
12. What do you think indicates mission success in a NEO?
  - Ask the group to generate a statement of what mission success should look like.